

Anything is possible

...
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How to change attitudes, beliefs, and paradigms in capitalism and management.

Some structural, organizational and personal case studies
showing a humanistic management approach.

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Carlos Largacha-Martínez
Víctor Hoyos
Santiago Mariño

Melissa Sierra
Andrea Saavedra



Agenda

1. Anything is possible
2. Structural/Corporate/Individual
3. Paradigm exercise (TPA)
4. Pair co-reflection
5. Case Study
6. Lessons learned
7. Conclusions (10 minutes)

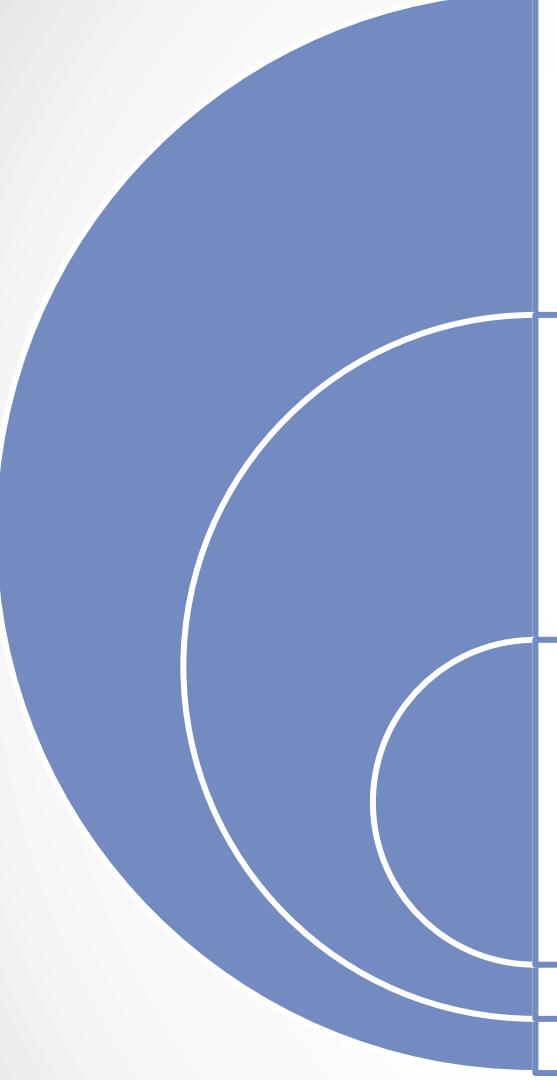




Anything is possible

There is hope for capitalism

There is hope for
management

- 
- Structural
 - Capitalism
 - Corporate
 - Organizations
 - Individual
 - Leaders

Structural



Endless accumulation
→ *greed*



Jungle-type competition
→ *corruption*



Transaction vs. relations
→ *denigration*

Corporations have a humanistic management framework when:



Emancipate from a sole focus on maximizing profits



Promotion of social benefit, yet being financially self-sustainable



What if the majority of the
companies were for
social growth

(human flourishing)

and not for profit
maximization?



Humanistic Management



Alterity, dignity,
humbleness, detachment



Everything can be
questioned



Social obligations
(post.CSR)

How about individuals

• • •

You are actually one of them



Have you ever
compromised a secret
wish due to peer pressure?



Managers are individuals too

• • •

They suffer from the same pressure



Imitation

- Measurements →
- Comparisons →
- Statistics →
- Theory X →

Leadership styles that "give" the feeling of security

Normal Curve

- Bureaucracy ←
 - Hierarchies ←
 - Authority ←
 - Discipline ←
- Is this the zone of the humanistic manager?

Abnormal curve zone

Why managers do not follow these proven examples of humanistic and participative business?

→ Fear

→ Vulnerability



Exercise

Have you ever compromised a secret wish due to peer pressure?

Capitalism and Management in the Age of Quantum Physics

*The positive consequences of
shifting paradigms in
Concreto S.A.*





Don't believe
anything I say

Let Heisenberg tell you

Effects of paradigm shifting are real

• • •

The double slit experiment





Epigenetics



Politics



Lifestyle

It happens in business



Why not management?

• • •

Why not Capitalism?



How?

• • •





Infrastructure construction business





Meet this man

Juan Luis Aristizábal

Meet his challenge

2001

- Lost 3 infrastructure megacontracts (out of 4)
- Filing for bankruptcy
- Obsolete business model
- Family feuds



Business challenges

From

- Bricks and mortar
- Construction as a product

To

- Clicks and mortar
- Construction services value chain
 - Real estate promotion
 - Financial projects
 - Leasing and administration
 - Etc...



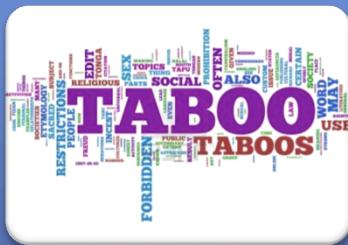
Paradigm challenges



Engineers vs. yuppies



Decision making process



Innovation

How did Concreto identify these 3 paradigms? ...





How?

Meet Robert Kegan



Can they really work together?

Engineers



Yuppies



How?

• • •



- Organizational culture change

They could

- Efficiencies
 - Paychecks
 - Learning curve
- Diversity and creativity

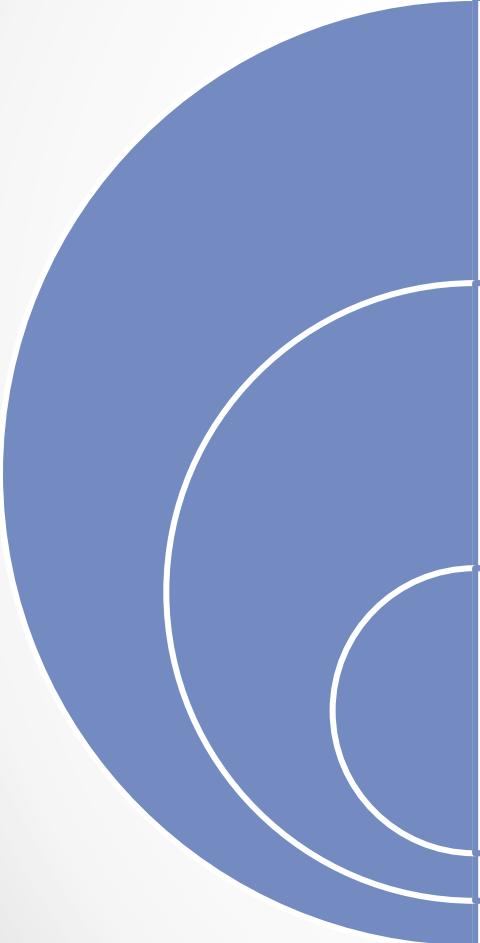


Lessons learned

• • •



How it all fits together

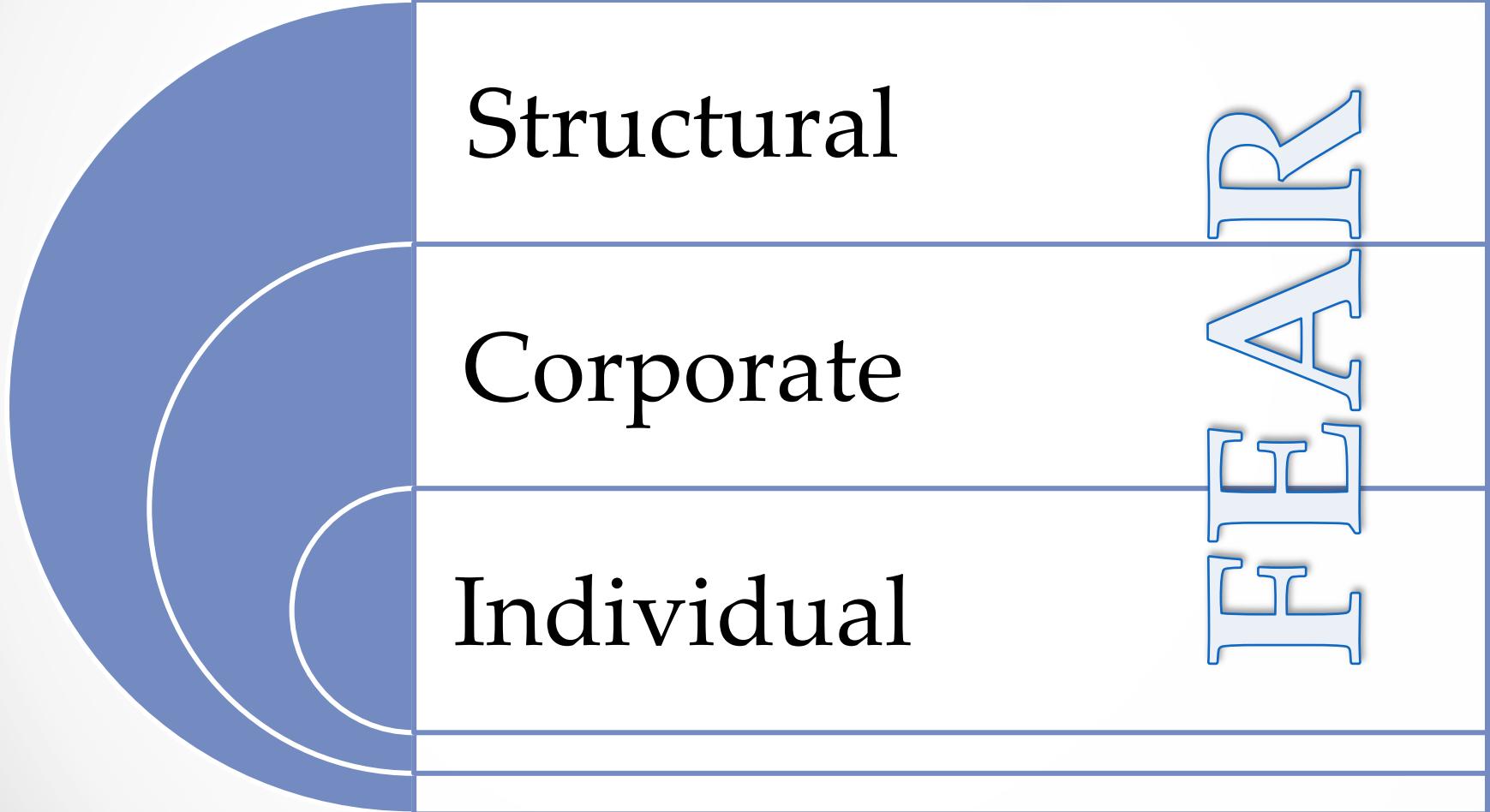


Structural

Corporate

Individual

How it all fits together



FEAR

False Evidence Appearing Real



Shifting paradigms in



- Quantum physics has scientifically proven that changing an attitude or a paradigm can change the outcome itself
- As you read Bruce Lipton on what is now called epigenetics, you realize that the power of our intentions, the ability to shift paradigms, and believing in things that you cannot see can drastically change the outcome



Shifting paradigms in



- Managers under high pressure cannot afford to treat their people well or to invest in talent/leadership development. Achieving results means burning executives as a necessary evil.
- In short, savage capitalism unfortunately implies savage leadership



Shifting paradigms in



- Most managers in charge of bankrupt companies chop it up to pieces, cut costs in unseen ways, and all in all, follow a linear approach to the P&L. Mr. Aristizabal chose not to. Two important elements became part of the turnaround strategy:
 - Modify the business model from bricks and mortar to construction services—a very leading edge strategy at the time,
 - and to ***shift the paradigm*** of having to get rid of old school engineers in favor of young executives that could develop the service strategy, having them coexist and collaborate.



The Humanist Experience: You Go First!

A philosophical approach to Humanist Management in a capitalist world

Workshop





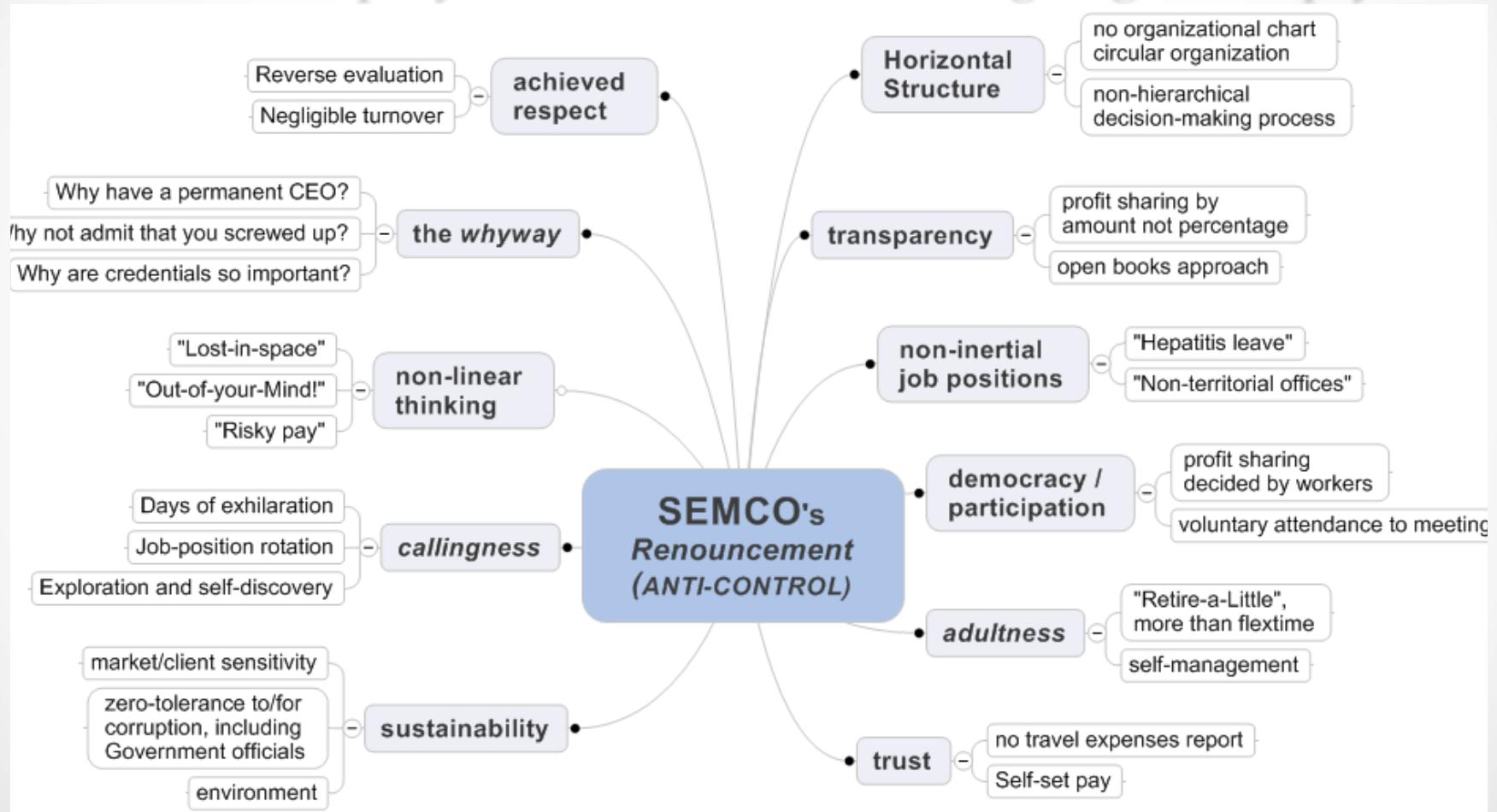
Shifted Paradigm

Juan L. Aristizabal's personal case
as CEO of Concreto



SEMCO, Brazilian TNC

5,000+ employees, < 1% turnover, 2digits growth p/y



Patterns in Humanistic Management Companies



Fuente: Johanna Pinzón y 15 estudiantes de la clase de Gerencia Humanista 2011, Universidad EAN

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Thanks

Questions/Comments?

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